



Impacts of 15th April war on Hotels infrastructure in Sudan And Crises management Capabilities Dr. Hashim Awad Fadl Al-said

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Abstract:

This study, addressed two important concerns of 15th 2023 war conflict in Sudan first pertains, to major damages taken place to hotels establishments' infrastructure in Khartoum, second concern, pertains to hotel's management ability to implement of operational procedures, associated with assessing and dealing with potential war risk, crisis management capabilities is one of managerial strategy adopted by managers to mitigate institution damage. 15 April War, in Sudan, has been unremitting for more than year, causing catastrophic damage infrastructure in Khartoum. This fighting between Sudanese Armed Forces (SAF) led by Sudan de facto ruler, General Abadulfatah Al Burhan, and Para military Rapid Support Force (RSF), led by Mohammed Hamadan Daglo. Objective of this study assessed damages, described how the cooperative relationship between hotel's managers and staff. Researcher has built up, the concept of this study, on crises management capabilities which indicated (The participation of employees to protect institution assets). Analytic descriptive approach had been employed. Due to potential risks, researcher used mixed secondary data key informant, based on formal reports, and statements issued from international organization, besides primary data, when interviewed a number of survived hotel's employees chosen targeted sample. Study question assumed, that: how far 15th war 2023 in Sudan, has affected hotels in Khartoum? Study Result: has found that, hotels has exposed to serious damages including, assets, facilities and buildings, besides described employees dealt with crises wisely, had protected some hotels from assulting. Finally Study has recommended to the following: Emphasizing on collective organization culture between employees and managers, besides, hotels managers, have to create specific defence plans measures, to manage to overcome such sudden crises, furthermore recruiting qualified employees, who shows high loyal levels and readiness, to provide assistant on time of emergencies finally, hotels managers has to predict crises before occurrence, in order to develop adequate effective stages of recovery plans, through developing effective crises communication and procedures.

KeyWords: 15th April war, Hotels, Hotel Organization, crises Management, External environment. Hotels damages Rapid Support Force (RSF), Sudanese Armed Forces (SAF), Crises management capabilities (CMC).